

This document is Evaluation Report Template.

It is part of the supporting assessment resources for Assessment Task 2, Part B, Step 1 of BSBPMG536.

## Evaluation Report

### Eco-Natural Skin Care Australia Business Expansion Project

*There will be various acceptable responses. In evaluating student answers, ensure that relevant areas are addressed (similar to the examples below) with plausible responses that match the corresponding categories.*

#### Effectiveness of the risk management treatment

*Review the project outcomes to determine this*

*The student must comment on the training provided and that a training gap has been identified, particularly around accounting/bookkeeping. The training did not prepare them for the job.*

#### Effectiveness of the risk management processes and procedures

*Review the project outcomes to determine this*

*The student must comment on the training provided and that training gaps have been identified. The risk management process is thorough in analysing the context, risks and plan. Consultation with the managers to identify gaps could have been beneficial*

#### Changed circumstances that may impact project risks

*What has changed for the store managers?*

*Consumers want to purchase online rather than face-to-face, and managers need to promote products through social media but have not received training.*

#### Determine risk responses to the changed environment

*What could be done to reduce the risk of store managers leaving their jobs?*

*What could be done to develop the skills of managers?*

*Become an employer of choice. Provide store managers training, so they are better equipped with the skills for their job. Become more competitive by moving into online marketing and sales.*

#### Recommended improvements for application to future projects

*What changes would you make to your Risk Management Plan to ensure the risk treatment is more effective the next time a new store is opened?*

*A suitable recommendation is required. For example, involve managers in the analysis of risks and training required.*