



## Final Report

Name	
Job Role/Title	Technical Documentation Specialist
Workplace/Organisation	Bounce Fitness
State/Territory	

## Technical Documentation Creation Checklist

**Assessor Instructions:** The students will need to use this checklist to confirm all technical documentation and approval procedures have been performed. All the steps in the checklist follow the **ICTICT435\_02\_Technical Documentation Creation Procedures**, which are exactly the steps the students had to complete in Tasks 1 – 7. Therefore, every checklist item is expected to be ticked off as “Yes”. Students will add comments next to their steps to confirm the steps have been taken.

<b>Document Title</b>			
<b>Document Author</b>			
<b>Date</b>			
<b>Template Creation:</b>			<b>Comments</b> <i>Add a comment to explain how you completed the step.</i>  [Approx. word count: 10 – 20 words]
Template based on Bounce Fitness Style Guide created	Yes <input type="checkbox"/>	No <input type="checkbox"/>	
Template adheres to industry standards for technical documentation	Yes <input type="checkbox"/>	No <input type="checkbox"/>	
Template includes necessary elements from the SOP Manual	Yes <input type="checkbox"/>	No <input type="checkbox"/>	
Template layout and formatting checked for compliance with style guidelines	Yes <input type="checkbox"/>	No <input type="checkbox"/>	
<b>Approval and Scope Confirmation:</b>			<b>Comments</b>
Meeting with CEO/Manager scheduled	Yes <input type="checkbox"/>	No <input type="checkbox"/>	
Details and scope of work discussed and confirmed	Yes <input type="checkbox"/>	No <input type="checkbox"/>	
Preliminary approval obtained from CEO/Manager	Yes <input type="checkbox"/>	No <input type="checkbox"/>	
<b>Document Drafting:</b>			<b>Comments</b>
Document content developed using the approved template	Yes <input type="checkbox"/>	No <input type="checkbox"/>	
All required data and procedural information included	Yes <input type="checkbox"/>	No <input type="checkbox"/>	
Content accuracy and clarity verified	Yes <input type="checkbox"/>	No <input type="checkbox"/>	
Document formatted according to the Bounce Fitness Style Guide	Yes <input type="checkbox"/>	No <input type="checkbox"/>	
<b>Administrative Review:</b>			<b>Comments</b>
Document sent to the administrative team for review	Yes <input type="checkbox"/>	No <input type="checkbox"/>	
Feedback collected from the administrative team	Yes <input type="checkbox"/>	No <input type="checkbox"/>	
Document completeness and coherence checked	Yes <input type="checkbox"/>	No <input type="checkbox"/>	

Feedback Implementation:		Comments
Feedback analysed and necessary revisions identified	Yes <input type="checkbox"/> No <input type="checkbox"/>	
Changes implemented into the document	Yes <input type="checkbox"/> No <input type="checkbox"/>	
Revised document prepared for final review	Yes <input type="checkbox"/> No <input type="checkbox"/>	
Final Approval:		Comments
Final document presented to CEO/Manager for approval	Yes <input type="checkbox"/> No <input type="checkbox"/>	
Final approval received	Yes <input type="checkbox"/> No <input type="checkbox"/>	
Approval documented and filed	Yes <input type="checkbox"/> No <input type="checkbox"/>	
Publication and Distribution:		Comments
Final document formatted for publication	Yes <input type="checkbox"/> No <input type="checkbox"/>	
Document named correctly [e.g., "[Document Title]_For Publication"]	Yes <input type="checkbox"/> No <input type="checkbox"/>	
Document distributed through appropriate channels	Yes <input type="checkbox"/> No <input type="checkbox"/>	

## Impact of technical documentation creation

**Assessor Instructions:** Based on the feedback provided in the case study, the students will need to fill out the table below.

The acceptable responses must:

- Be within the specified word limit.
- Reflect the characteristics described in the exemplar answer.

Benchmark answers are provided below:

What was the positive impact?
[Approx. word count: 20 – 40 words]
The manual significantly enhanced staff efficiency in data management and offered valuable visual data insights, improving operational productivity and decision-making at Bounce Fitness.

<p><b>What could be improved?</b></p> <p>[Approx. word count: 20 – 40 words]</p> <p><b>Provide two suggestions for improvement.</b></p>
<p>The manual could include more detailed maintenance scheduling content.</p> <ol style="list-style-type: none"><li>1.</li><li>2.</li></ol> <p>1. Expand the section on setting up maintenance schedules with step-by-step examples for various types of gym equipment.</p> <p>2. Include a troubleshooting guide for common issues and scheduling conflicts encountered when using Google Sheets for maintenance tracking.</p>

### Evaluation and report on technical documentation creation procedures

**Assessor Instructions:** The students will need to fill out the table below to evaluate and report on the technical documentation creation procedures they followed.

The acceptable responses must:

- Be within the specified word limit.
- Reflect the characteristics described in the exemplar answer.
- Relate to the ICTICT435\_02\_Technical Documentation Creation Procedures

Benchmark answers are provided below:

<p><b>Which technical documentation creation procedures worked well?</b></p> <p>[Approx. word count: 50 – 100 words]</p>
<p>The structured steps of template creation, obtaining preliminary approval, and integrating administrative team reviews proved highly effective. The clear guidelines for each step ensured consistency and adherence to Bounce Fitness's standards. The use of a template based on the Style</p>

Guide and SOPs ensured that all documents maintained a professional look and feel, which was crucial for brand consistency. Additionally, the initial approval process with management ensured that all documentation aligned with organisational goals and executive expectations before significant resources were invested in content development.

**What could be improved?**

[Approx. word count: 50 – 100 words]

While the overall documentation process was effective, improvements could be made in streamlining the feedback and revision stages. First, the feedback collection phase could be enhanced by incorporating more structured feedback forms or specific checklists to ensure all aspects of the document are reviewed comprehensively. Additionally, involving a broader range of staff members from different departments in the feedback process could provide more diverse insights, leading to richer content that is more broadly applicable across the company.