Learning Activity: Fast Food Outlet

Complete this table and upload it to the Forum, Fast Food Outlet.

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| What are your expectations regarding the time it can take for you and your family to be served? |  |
| What quality of food and drink do you expect? |  |
| What quality of service do you expect? |  |
| What standards do you expect regarding the eating area and tables? |  |
| How do you expect to be treated by staff? |  |
| What are your expectations regarding the time it can take for you and your family to be served? |  |